

Ross Lakers,

Our opening day on June 7th is almost here and we can't wait to see everyone! We want to officially thank everyone for their appreciation and adoration for Ross Lake Resort and the National Park. Your dedication is what makes Ross Lake Resort and our long history so special.

We would also like to ask for your patience. Spring is always a busy time for us and this year the volume of interest from people wishing to visit the lake is at record levels. It is wonderful to have this level of interest as our mission is to help people enjoy the National Park. However, our off-season staff is having a difficult time keeping up with the large increase in calls and inquires.

To address this, we are in the process of improving our communication systems (phone and electronic) and we are also adding additional staff to help in answering the phone and returning voicemails. For those of you who have sent in deposits for reservations at the Resort, don't worry, we are working our way through and processing them. If we have any questions or don't see your deposit rest assured that we will reach out to you. Thank you for your understanding and we are excited to get our season underway!